

Form 2 VIP Warranty Plan

Whilst the Form 2 is a professional, reliable machine, we understand that most businesses can't afford to lose time.

That's why we designed the VIP warranty plan to give you peace of mind. If you do have a problem, we'll pull out all the stops to get it fixed as soon as possible.



Minimise Downtime

If your printer needs a repair, we will send out a replacement to arrive the Next Business Day.



Priority Email Support

Get access to GoPrint3D priority email support with one hour response times.



Get Quick Answers

Speak to one of our Formlabs certified technicians using a dedicated phone line for VIPs.



Hit The Ground Running

Get up and running quickly with a video chat with one of our Formlabs certified technicians.

"GoPrint3D provided an excellent level of customer service! They went above and beyond the call of duty with what I would expect from a standard 3D printing agency or business. I would happily recommend them!"

- Alex Reid, Nestle

Form 2	Printer	Printer & VIP Warranty Plan
Printer Bundle	✓	✓
One Year Warranty	✓	✓
Video Training		✓
Priority Email Support		✓
Dedicated Phone Support		✓
Next Business Day Replacement		✓
Price		+£425

Upgrade Today

Call 01765 694 007

Email team@goprint3d.co.uk

www.goprint3d.co.uk

Terms & Conditions



Your Form 2 3D printer is supplied with the manufacturer's 12 month warranty as standard. When you pay for a GoPrint3D VIP Warranty Plan for your Form 2 you are entitled to VIP Support from GoPrint3D during the Formlabs warranty period.

Replacement from GoPrint3D

If your printer needs a Formlabs warranty repair, we want to make sure that you don't have to be without a Form 2.

GoPrint3D will supply a new or refurbished Replacement Form 2 as quickly as possible on a Next Business Day delivery service, then your faulty Form 2 is returned for a warranty repair. When you receive the Replacement Form 2 you keep the packaging and follow the instructions to carefully pack up your faulty unit. Email us and we will arrange to collect it.

VIP Phone Support By GoPrint3D

GoPrint3D will be available to take your call Monday to Friday, 9am - 5.30pm (excluding UK Bank Holidays).

Priority Email Support By GoPrint3D

GoPrint3D will respond to your emails requesting support within one hour, Monday to Friday, 9am - 5pm (excluding UK Bank Holidays).

GoPrint3D Quick Start Video Chat

You are entitled to up to 1 hour via video chat with one of our Formlabs certified technicians to get you up and running.

The "Small Print"

If the faulty printer you return is no longer within its warranty period then we will have to charge you for the repair.

If you don't return your faulty printer within 7 days we reserve the right to charge you for the Replacement Form 2.

Each VIP Warranty Plan is linked to a unique Form 2 serial name.

If your printer is replaced under the plan this does not extend your warranty period. The remainder of the warranty period transfers to the new serial name.

Does not include accidental damage or resin spills.

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